Waterfront

Provide the community with a quality Waterfront for recreation and commercial use, along with mooring and landside services for boating activities.

About Waterfront

The Waterfront Department is responsible for managing approximately 252 acres of tidelands and submerged lands encompassing the Harbor and Stearns Wharf. The Waterfront Department is an enterprise fund and operates from revenues generated from the resources it manages; primarily lease revenue, slip fees, and parking fees.

There are a total of 1,137 slips in the Harbor, about 10% of which are used by commercial fishermen and 90% by recreational boaters and others that are all subject to slip permits. The Harbor business/commercial area includes nine major buildings, all of which are owned by the City, including the Waterfront Center, the largest building in the area.

While the Harbor area is a mixture of ocean dependent, ocean related and visitor-serving uses, the Wharf's primary commercial uses include restaurants, retail shops, a bait and tackle store, and limited office space.

The Waterfront Department also operates eight parking lots along Cabrillo Boulevard between Leadbetter Beach and East Beach.

Fiscal Year 2012 Budget Highlights

Waterfront Department will fund \$5,378,000 in capital improvement projects, including pile replacement and timber repairs to Stearns Wharf, Marina 2 dock replacement, and replacement of a lift station on Stearns Wharf. The most significant capital project will be the replacement of "L", "M" and "N" fingers in Marina One, which are the third and fourth phases of a multi-year reconstruction project for Marina One, the harbor's largest marina.

The Department has also received a \$400,000 Boating and Waterways grant to replace deteriorated concrete in the launch ramp.

Waterfront

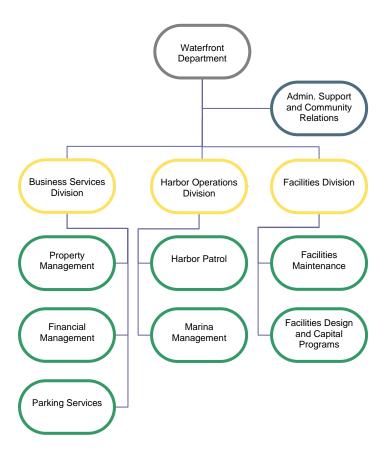
Department Financial and Staffing Summary

| | Actual FY 2010 | Amended FY 2011 | Projected FY 2011 | Proposed FY 2012 | Proposed FY 2013 | | |
|-------------------------------|-------------------|--------------------|----------------------|---------------------|---------------------|--|--|
| Authorized Positions | 46.00 | 46.00 | 46.00 | 46.00 | 46.00 | | |
| Hourly Employee Hours | 58,633 | 52,803 | 52,803 | 52,803 | 52,803 | | |
| Revenues | | | | | | | |
| Fees and Service Charges | \$ 7,175,959 | \$ 7,560,747 | \$ 7,018,141 | \$ 7,422,882 | \$ 7,571,058 | | |
| Grants | 22,806 | 12,190 | - | - | - | | |
| Interest Income | 240,783 | 215,759 | 198,404 | 185,859 | 185,859 | | |
| Lease Income | 3,929,253 | 3,845,628 | 3,936,076 | 3,986,296 | 4,063,024 | | |
| Other Revenue | 169,811 | 128,650 | 116,408 | 155,000 | 155,000 | | |
| Transfers In | | | | 453,481 | | | |
| Total Department Revenue | \$ 11,538,612 | \$ 11,762,974 | \$ 11,269,029 | \$ 12,203,518 | \$ 11,974,941 | | |
| Expenditures | | | | | | | |
| Salaries and Benefits | \$ 5,357,279 | \$ 5,480,825 | \$ 5,480,796 | \$ 5,461,051 | \$ 5,752,909 | | |
| Supplies and Services | 3,297,750 | 3,405,268 | 3,315,780 | 3,340,451 | 3,368,380 | | |
| Special Projects | 116,578 | 147,074 | 126,869 | 137,020 | 140,685 | | |
| Debt Service | 968,738 | 1,665,997 | 1,665,997 | 1,776,789 | 1,849,105 | | |
| Non-Capital Equipment | 16,817 | 81,909 | 77,500 | 117,500 | 117,500 | | |
| Transfers Out | - | - | - | 84,483 | 84,483 | | |
| Appropriated Reserve | - | 100,000 | - | 100,000 | 100,000 | | |
| Total Operating Expenditures | \$ 9,757,162 | \$ 10,881,073 | \$ 10,666,942 | \$ 11,017,294 | \$ 11,413,062 | | |
| Capital Revenues | \$ 41,000 | \$ 7,745,713 | \$ 1,300,000 | \$ 400,000 | \$ - | | |
| Capital Program | 2,805,544 | 8,802,988 | 2,555,000 | 1,250,000 | 1,035,000 | | |
| Total Department Expenditures | \$ 12,562,706 | \$ 19,684,061 | \$ 13,221,942 | \$ 12,267,294 | \$ 12,448,062 | | |
| Addition to (Use of) Reserves | \$ (983,094) | \$ (175,374) | \$ (652,913) | \$ 336,224 | \$ (473,121 | | |
| Addition to (USE OI) NESELVES | φ (303,034) | φ (1/0,3/4) | φ (052,913) | φ 330,224 | φ (4/3,121 | | |

The Waterfront Department is budgeted in the Waterfront Fund.

Waterfront

Program Organizational Chart



PROGRAMS & SERVICES

WATERFRONT PROGRAMS

 Administrative Support and Community Relations
 Property Management
 Financial Management
 Parking Services
 Harbor Patrol
 Marina Management
 Facilities Maintenance
 Facilities Design and Capital Programs

Administrative Support and Community Relations

(Program No. 8111)

Mission Statement

Provide direction and support to Waterfront Department Staff along with effective communication and representation before Federal and State Agencies, local harbor community, residents and businesses.

Program Activities

- o Provide overall direction for the Waterfront Department.
- o Provide information about the department and special events in the Waterfront to the public.
- o Provide staff support to the Harbor Commission.
- o Provide representation before local, State and Federal agencies.

Key Objectives for Fiscal Year 2012

- o Ensure 85% of department program objectives are achieved.
- Continue a comprehensive public information and community relations program which includes sponsored Waterfront events, published department communications, Navy ship and cruise ship visits and sponsored public/media meetings.



RECENT PROGRAM ACHIEVEMENTS

Waterfront Department received \$1.9 million in federal funding for the Annual Maintenance Dredging of the Federal Channel in Santa Barbara Harbor for FY 2011.

| | Actual FY 2010 | Amended FY 2011 | Projected FY 2011 | Proposed FY 2012 | Proposed FY 2013 |
|-----------------------------|-------------------|--------------------|----------------------|---------------------|---------------------|
| Authorized Positions | 4.60 | 4.60 | 4.60 | 4.60 | 4.60 |
| Hourly Employee Hours | 0 | 0 | 0 | 0 | 0 |
| | | | | | |
| Revenues | | | | | |
| Transfers In | \$ - | \$ - | \$ - | \$ 61,126 | \$ - |
| Total Revenue | \$ - | \$ - | \$ - | \$ 61,126 | \$ - |
| | | | | | |
| Expenditures | | | | | |
| Salaries and Benefits | \$ 586,018 | \$ 575,288 | \$ 575,288 | \$ 575,418 | \$ 609,836 |
| Supplies and Services | 1,032,552 | 979,824 | 948,078 | 945,930 | 968,859 |
| Special Projects | 54,385 | 60,000 | 60,000 | 60,000 | 61,400 |
| Non-Capital Equipment | 2,561 | 12,500 | 12,500 | 32,500 | 32,500 |
| Appropriated Reserve | - | 100,000 | - | 100,000 | 100,000 |
| Total Expenditures | \$ 1,675,516 | \$ 1,727,612 | \$ 1,595,866 | \$ 1,713,848 | \$ 1,772,595 |
| Total Expenditures | \$ 1,675,516 | \$ 1,727,612 | \$ 1,595,866 | \$ 1,713,848 | \$ 1,772,595 |

| | Actual | Projected | Proposed |
|--|---------|-----------|----------|
| Performance Measures | FY 2010 | FY 2011 | FY 2012 |
| Ensure 85% of department program objectives are achieved | 100% | 95% | 85% |

PROGRAMS & SERVICES

WATERFRONT PROGRAMS

Administrative Support and Community Relations

Property Management

 Financial Management
 Parking Services
 Harbor Patrol
 Marina Management
 Facilities Maintenance
 Facilities Design and Capital Programs

Property Management

(Program No. 8112)

Mission Statement

Manage Waterfront leases, ensuring that the public receives a high level of services and the department receives market value rents.

Program Activities

- o Administer leases and other business agreements.
- Negotiate agreements with new and existing tenants on Stearns Wharf and in the Harbor commercial area.
- o Assure tenants receive the services entitled under their agreements.

Key Objectives for Fiscal Year 2012

- Support tenants' sales through department funded marketing and promotions.
- o Renew 86% of Business Activity Permits (BAPs) by September 1, 2011.
- o Collect 95% of base rents by due date in lease.
- Maintain accurate reporting by auditing 25% of percentage rent leases annually.



RECENT PROGRAM ACHIEVEMENTS

Negotiated a 25-year lease with Brophy Brothers Restaurant and a 15-year lease with new tenant Conway Family Wines on Stearns Wharf.

| | Actu | | Amended FY 2011 | Projected FY 2011 | | Proposed FY 2012 | Proposed FY 2013 |
|--------------------------|---------|--------|--------------------|----------------------|------|---------------------|---------------------|
| Authorized Positions | 1.5 | 5 | 1.55 | 1.55 | 1.55 | | 1.55 |
| Hourly Employee Hours | 0 | | 0 | 0 | 0 | | 0 |
| | | | | | | | |
| Revenues | | | | | | | |
| Fees and Service Charges | \$ | 13,585 | \$ 9,180 | \$ 26,093 | \$ | 35,000 | \$ 35,000 |
| Lease Income | 3,92 | 29,253 | 3,845,628 | 3,936,076 | | 3,986,296 | 4,063,024 |
| Other Revenue | 13 | 38,878 | 103,779 | 82,898 | | 119,000 | 119,000 |
| Transfers In | | - | - | - | | 15,458 | - |
| Total Revenue | \$ 4,08 | 81,716 | \$ 3,958,587 | \$ 4,045,067 | \$ | 4,155,754 | \$ 4,217,024 |
| | | | | | | | |
| Expenditures | | | | | | | |
| Salaries and Benefits | \$ 12 | 21,102 | \$ 153,743 | \$ 153,743 | \$ | 151,035 | \$ 163,340 |
| Supplies and Services | | 38,664 | 111,732 | 90,053 | | 91,738 | 91,738 |
| Total Expenditures | \$ 20 | 09,766 | \$ 265,475 | \$ 243,796 | \$ | 242,773 | \$ 255,078 |

| | Actual | Projected | Proposed |
|---|----------|-----------|----------|
| Performance Measures | FY 2010 | FY 2011 | FY 2012 |
| Business Activity Permits managed | 68 | 70 | 70 |
| Business Activity Permits renewed within 30 days of expiration | 29 of 32 | 60 | 60 |
| Percent of Business Activity Permits renewed within 30 days of expiration | 91% | 86% | 86% |
| Percent of tenants audited for accurate percentage rent reporting | 25% | 34% | 25% |
| Cost to audit percentage rent leases | \$34,430 | \$41,000 | \$33,000 |
| Percent of base rents collected by due date in lease | 97% | 95% | 95% |
| Leases audited | 8 | 11 | 8 |
| Lease contracts managed | 62 | 62 | 65 |
| Tenant contacts regarding sustainability issues | 40 | 45 | 50 |

PROGRAMS & SERVICES

WATERFRONT PROGRAMS

Administrative Support and Community Relations Property Management

Financial Management
Parking Services
Harbor Patrol
Marina Management
Facilities Maintenance
Facilities Design and Capital
Programs

Financial Management

(Program No. 8113)

Mission Statement

Support the Waterfront Department by staying within budget and processing revenue and expenditures accurately.

Program Activities

- o Prepare financial plan for department revenues and expenditures.
- o Approve and facilitate payment of department expenses.
- o Receive and process fees collected by department.
- o Monitor and analyze department revenues and expenses.

Key Objectives for Fiscal Year 2012

- o Process 90% of requisitions and claims within 21 days of receipt.
- o Complete budget within timeline set by Finance Department.
- Ensure program expenditures are within budget.
- o Ensure that 99% of business office cash drawers are balanced daily.



RECENT PROGRAM ACHIEVEMENTS

Set up revenue tracking method for the Marina One project area to comply with Department of Boating and Waterways loan requirements.

| | Actual FY 2010 | Amended FY 2011 | Projected FY 2011 | I | Proposed FY 2012 | | Proposed FY 2013 |
|-----------------------|-------------------|--------------------|----------------------|----|---------------------|----|---------------------|
| | | | | | | | |
| Authorized Positions | 1.75 | 1.75 | 1.75 | | 1.75 | | 1.75 |
| Hourly Employee Hours | 0 | 0 | 0 | | 0 | | 0 |
| | | | | | | | |
| Revenues | | | | | | | |
| Interest Income | \$ 240,783 | \$ 215,759 | \$ 198,404 | \$ | 185,859 | \$ | 185,859 |
| Transfers In | - | - | - | | 17,034 | | - |
| Total Revenue | \$ 240,783 | \$ 215,759 | \$ 198,404 | \$ | 202,893 | \$ | 185,859 |
| | | | | | | | |
| Expenditures | | | | | | | |
| Salaries and Benefits | \$ 161,264 | \$ 161,648 | \$ 161,648 | \$ | 162,526 | \$ | 172,547 |
| Supplies and Services | 19,579 | 27,032 | 27,032 | | 28,960 | | 28,960 |
| Total Expenditures | \$ 180,843 | \$ 188,680 | \$ 188,680 | \$ | 191,486 | \$ | 201,507 |
| | | | | | | | |

| | Actual | Projected | Proposed |
|---|---------|-----------|----------|
| Performance Measures | FY 2010 | FY 2011 | FY 2012 |
| Percent of requisitions and claims processed within 21 days | 94%% | 95% | 90% |
| Deposits processed | 836 | 860 | 825 |
| Requisitions and claims processed | 1,825 | 1,900 | 2,100 |
| Billing accounts processed | 13,798 | 13,780 | 13,800 |

PROGRAMS & SERVICES

WATERFRONT PROGRAMS

Administrative Support and Community Relations Property Management Financial Management

Parking Services
Harbor Patrol
Marina Management
Facilities Maintenance
Facilities Design and Capital
Programs



RECENT PROGRAM ACHIEVEMENTS

Selected and began phased installation of a pay-and-display parking system with credit card capability to reduce labor costs and improve customer service in Honor Fee parking lots.

Parking Services

(Program No. 8121)

Mission Statement

Provide competitively priced parking that is convenient, clean, and meets the needs of the community and its visitors.

Program Activities

- Staff and operate 8 parking lots throughout the Waterfront area.
- o Monitor and collect revenue at 5 Honor Fee collection sites.
- Staff and operate one 24-hour parking lot 365 days per year.
- o Ensure audit procedures are being followed.

Key Objectives for Fiscal Year 2012

- o Maintain annual parking permit revenues of at least \$325,000.
- Maintain an annual operating expense of not more than 55% of revenue collected.
- Maintain a quarterly cash drawer accuracy rate of 99% for all attendant-staffed parking lots.
- Maintain an annual operating labor cost of not more than 31% of revenue collected from Stearns Wharf.
- Maintain a high standard of customer service by holding an annual Waterfront Parking staff training meeting in April 2012.
- Inventory and reorganize the parking file system to improve customer service and staff efficiency.
- Inventory Waterfront parking signage for consistent language and replace signs as needed.
- Install a new pay-and-display parking system in existing Honor Fee parking lots.

| | Actual FY 2010 | Amended FY 2011 | | Projected FY 2011 | | Proposed FY 2012 | | Proposed FY 2013 |
|--------------------------|-----------------------|--------------------|----|----------------------|--------|---------------------|----|---------------------|
| Authorized Positions | 3.10 | 3.10 | | 3.10 | | 3.10 | | 3.10 |
| Hourly Employee Hours | 40,777 | 35,496 | | 35,496 | 35,496 | | | 35,496 |
| | | | | | | | | |
| Revenues | | | | | | | | |
| Fees and Service Charges | \$ 2,106,329 | \$ 2,160,381 | \$ | 1,995,794 | \$ | 2,158,450 | \$ | 2,201,619 |
| Transfers In | - | - | | - | | 26,341 | | - |
| Total Revenue | \$ 2,106,329 | \$ 2,160,381 | \$ | 1,995,794 | \$ | 2,184,791 | \$ | 2,201,619 |
| | | | | | | | | |
| Expenditures | | | | | | | | |
| Salaries and Benefits | \$ 781,785 | \$ 766,074 | \$ | 766,074 | \$ | 768,892 | \$ | 791,149 |
| Supplies and Services | 95,316 | 110,387 | | 106,634 | | 88,245 | | 88,245 |
| Non-Capital Equipment | 8,720 | 39,187 | | 35,000 | | 50,000 | | 50,000 |
| Total Expenditures | \$ 885,821 | \$ 915,648 | \$ | 907,708 | \$ | 907,137 | \$ | 929,394 |

| | Actual | Projected | Proposed |
|---|-----------|-----------|-----------|
| Performance Measures | FY 2010 | FY 2011 | FY 2012 |
| Total permit revenue | \$336,314 | \$325,000 | \$325,000 |
| Operating expenses as a percent of revenue collected | 43% | 55% | 55% |
| Accuracy rate of Cash Drawers | 100% | 99% | 99% |
| Annual operating labor cost as a percentage of revenue collected from Stearns Wharf | 30% | 31% | 31% |
| Wharf tickets distributed | 243,940 | 250,000 | 250,000 |
| Harbor tickets distributed | 155,715 | 147,000 | 144,000 |
| Boat Trailer tickets distributed | 10,448 | 10,000 | 10,000 |
| Outer Lot tickets distributed | 281,059 | 280,000 | 285,000 |
| Total operating expense | \$896,596 | \$923,000 | \$913,272 |
| Collection envelopes collected | 6,626 | 7,000 | 7,000 |

PROGRAMS & SERVICES

WATERFRONT PROGRAMS

Administrative Support and Community Relations Property Management Financial Management Parking Services

Harbor Patrol
 Marina Management
 Facilities Maintenance
 Facilities Design and Capital
 Programs



RECENT PROGRAM ACHIEVEMENTS

All Harbor Patrol Officers obtained a "Boating Safety and Enforcement Core Training Certification" from the Department of Boating and Waterways for completing 224 hours of State training.

Harbor Patrol

(Program No. 8131)

Mission Statement

Enforce laws, educate the public and provide emergency fire, medical and ocean response services to facilitate the safe and orderly use of the Waterfront area.

Program Activities

- Provide emergency response 7 days a week, 24 hours a day within the Waterfront jurisdiction.
- Provide security and law enforcement in the Waterfront by patrolling the ocean and land areas.
- Enforce State and local laws.
- Coordinate operations with U.S. Coast Guard, Santa Barbara Police, Santa Barbara Fire, California Department of Fish and Game, and County Sheriff.
- Provide search and rescue, towing and dewatering service to ocean users.
- o Provide fire response and prevention services.

Key Objectives for Fiscal Year 2012

- o Respond to 96% of in-harbor emergencies within 5 minutes.
- o Achieve an average of 50 training hours per Harbor Patrol Officer.
- Enhance public relations by conducting a minimum of 35 class tours or other public relations events.
- Limit time lost due to injury to 410 or fewer hours.
- Coordinate two joint agency (Fire & Harbor Patrol) emergency response drills in the Harbor to reinforce knowledge and practice of joint tactical response procedures.

| | Actual | Amended | | Projected | | Proposed | | Proposed | |
|-----------------------|-----------------|---------|-----------|-----------|-----------|----------|-----------|----------|-----------|
| | FY 2010 | | FY 2011 | | FY 2011 | | FY 2012 | | FY 2013 |
| Authorized Positions | 12.50 | | 12.50 | | 12.50 | | 12.50 | | 12.50 |
| Hourly Employee Hours | 4,347 | | 4,385 | | 4,385 | | 4,385 | | 4,385 |
| | | | | | | | | | |
| Transfers In | \$ - | \$ | - | \$ | | \$ | 141,115 | \$ | - |
| Total Revenue | \$ - | \$ | - | \$ | - | \$ | 141,115 | \$ | - |
| | | | | | | | | | |
| Expenditures | | | | | | | | | |
| Salaries and Benefits | \$ 1,731,774 | \$ | 1,752,833 | \$ | 1,752,833 | \$ | 1,738,734 | \$ | 1,827,040 |
| Supplies and Services | 85,179 | | 107,874 | | 107,370 | | 99,312 | | 104,312 |
| Special Projects | 62,193 | | 74,884 | | 66,869 | | 77,020 | | 79,285 |
| Non-Capital Equipment | 4,795 | | 15,000 | | 15,000 | | 15,000 | | 15,000 |
| Total Expenditures | \$ 1,883,941 | \$ | 1,950,591 | \$ | 1,942,072 | \$ | 1,930,066 | \$ | 2,025,637 |
| | | | | | | | | | |

| | Actual | Projected | Proposed |
|---|---------|-----------|----------|
| Performance Measures | FY 2010 | FY 2011 | FY 2012 |
| Percent of 5 minute emergency response times | 100% | 96% | 96% |
| Training hours per officer | 67 | 50 | 50 |
| Class tours or other public relations events | 35 | 35 | 35 |
| Hours lost due to injury | 0 | 52 | 410 |
| Joint agency drills (Fire & Harbor Patrol) | 2 | 2 | 2 |
| Calls for Service | 1,957 | 1,900 | 1,900 |
| Emergency responses inside of harbor (tows not included) | 83 | 90 | 100 |
| Emergency responses outside of harbor (tows not included) | 130 | 84 | 100 |
| Emergency vessel tows | 113 | 98 | 100 |
| Non-emergency (courtesy) vessel tows | 414 | 400 | 400 |
| Marine sanitation device inspections | 837 | 1,000 | 1,000 |
| Enforcement contacts | 1,318 | 1,400 | 1,400 |
| Arrests | 120 | 140 | 130 |
| Parking citations | 381 | 400 | 400 |
| Motor patrols | 2,821 | 2,850 | 2,800 |
| Foot patrols | 3,402 | 3,504 | 3,500 |
| Boat patrols | 1,694 | 1,696 | 1,700 |
| Medical emergency responses | 52 | 98 | 100 |
| Fire Service emergency responses | 18 | 12 | 15 |
| Marine mammal rescues | 52 | 40 | 40 |
| Bird rescues | N/A | 14 | 20 |

PROGRAMS & SERVICES

WATERFRONT PROGRAMS

Administrative Support and Community Relations Property Management Financial Management Parking Services Harbor Patrol

 Marina Management
 Facilities Maintenance
 Facilities Design and Capital Programs

Marina Management (Program No. 8141)

Mission Statement

Efficiently manage and administer full professional services to the boating public, harbor users, slip permittees, fishermen, visitors and the community at large.

Program Activities

- o Manage a 1,137 slip marina and associated facilities.
- Coordinate Waterfront events including Parade of Lights, Harbor Festival, Fourth of July, cruise ship visits, and U.S. Navy ship visits.
- Pursue measures and undertake activities directed at maintaining a clean ocean environment in the Harbor.
- Measure vessels, facilitate slip assignments and slip transfers, and accommodate visitors.
- Administer permit process for skiff, catamarans, outrigger canoes and small sailboats.
- Maintain office space and staff to facilitate services to the boating public, harbor users and visitors.

Key Objectives for Fiscal Year 2012

- Process 92% of slip trades, transfers, live-aboard permits or wait-list assignments within 10 working days of application completion or notice of acceptance (wait-list, live-aboard permits).
- Process 95% of visitor slip assignments within 30 minutes of vessel arrival at the harbor.
- Support Clean Marina Program by conducting annual seafloor debris clean up (Operation Clean Sweep Event).
- Prepare an annual Marina Fee Survey for the fiscal year budget cycle, which includes Santa Barbara Harbor and other California marinas between Santa Cruz and Oceanside.
- Accommodate increased cruise ship visits by working with cruise ship lines, government agencies and community hospitality organizations.
- Disseminate information on clean marina practices to boaters in Santa Barbara Harbor via 2 articles in department newsletter *Docklines*.



RECENT PROGRAM ACHIEVEMENTS

Implemented a webbased phone messaging system for nonemergency alerts to tenants and slip permittees.

| | Actual FY 2010 | | Amended FY 2011 | | Projected FY 2011 | | Proposed FY 2012 | Proposed FY 2013 | | |
|--------------------------|-------------------|----|--------------------|------|----------------------|------|---------------------|------------------|-----------|--|
| Authorized Positions | 2.50 | | 2.50 | 2.50 | | 2.50 | | | 2.50 | |
| Hourly Employee Hours | 11 | | 250 | | 250 | | 250 | | 250 | |
| | | | | | | | | | | |
| Revenues | | | | | | | | | | |
| Fees and Service Charges | \$ 5,056,045 | \$ | 5,391,186 | \$ | 4,996,254 | \$ | 5,229,432 | \$ | 5,334,439 | |
| Grants | 22,806 | | 12,190 | | - | | - | | - | |
| Other Revenue | 30,933 | | 24,871 | | 33,510 | | 36,000 | | 36,000 | |
| Transfers In | - | | - | | - | | 21,239 | | - | |
| Total Revenue | \$ 5,109,784 | \$ | 5,428,247 | \$ | 5,029,764 | \$ | 5,286,671 | \$ | 5,370,439 | |
| | | | | | | | | | | |
| Expenditures | | | | | | | | | | |
| Salaries and Benefits | \$ 203,644 | \$ | 219,820 | \$ | 219,933 | \$ | 222,540 | \$ | 236,930 | |
| Supplies and Services | 65,032 | | 55,359 | | 55,359 | | 61,503 | | 61,503 | |
| Special Projects | - | | 12,190 | | - | | - | | - | |
| Total Expenditures | \$ 268,676 | \$ | 287,369 | \$ | 275,292 | \$ | 284,043 | \$ | 298,433 | |

| | Actual | Projected | Proposed |
|---|----------|-----------|----------|
| Performance Measures | FY 2010 | FY 2011 | FY 2012 |
| Trades, transfers, permits or assignments processed | 131 | 135 | 150 |
| Percent of trades, transfers, permits or assignments processed within 10 working days | 98% | 95% | 92% |
| Percent of visitor slip assignments processed within 30 minutes | 98.5% | 95% | 95% |
| West Beach permit revenue | \$13,900 | \$15,000 | \$15,000 |
| Catamaran permit revenue | \$9,800 | \$9,000 | \$9,000 |
| Visitor occupancy days per year | 17,261 | 17,000 | 17,000 |
| Vessels aground or sunk in East Beach anchorage | 15 | 10 | 10 |
| Cost to dispose of vessels beached on East Beach | \$15,040 | \$13,000 | \$13,000 |

PROGRAMS & SERVICES

Facilities Maintenance

(Program Nos. 8151, 8152)

WATERFRONT PROGRAMS

Administrative Support and Community Relations Property Management Financial Management Parking Services Harbor Patrol Marina Management

Facilities Maintenance
Facilities Design and Capital
Programs

Mission Statement

Provide clean and safe commercial and recreational facilities for tenants and visitors at the Harbor and Stearns Wharf.

Program Activities

- Maintain and repair the Harbor, Stearns Wharf and Waterfront parking lots, including buildings, ocean structures, pavement, utilities, vessels, and equipment.
- Use tracking system to analyze preventive maintenance program effectiveness.

Key Objectives for Fiscal Year 2012

- Achieve 80% of in-service days for the Harbor Patrol fleet through preventative maintenance and services.
- Accomplish 90% of preventative maintenance tasks for Waterfront facilities.
- Minimize time lost due to injury at 690 or fewer hours.
- o Encourage 55% of staff to participate in flex work schedules.
- Rebuild 10 marina slip fingers of various lengths in Marina 2.
- o Install a total of 60 dock boxes in Marina 3. Complete data gathering from other harbors regarding corrective activities and/or enforcement on electrolysis issues, and prepare report on initial findings of possible sources of electrolysis in Santa Barbara Harbor to the Harbor Commission in first quarter of FY 2012.
- Prepare final determination and recommendation on findings of possible sources of electrolysis in Santa Barbara Harbor to Harbor Commission in first half of FY 2012.



RECENT PROGRAM ACHIEVEMENTS

Completed the installation of all 124 dock boxes in Marina 4.

| | Actual FY 2010 | Amended FY 2011 | Projected FY 2011 | Proposed FY 2012 | Proposed FY 2013 |
|-------------------------------------|-------------------|--------------------|----------------------|---------------------------------|---------------------|
| Authorized Positions | 17.50 | 17.50 | 17.50 | 17.50 | 17.50 |
| Hourly Employee Hours | 13,498 | 12,672 | 12,672 | 12,672 | 12,672 |
| Revenues Transfers In Total Revenue | \$ - \$ - | \$ - \$ - | \$ - \$ - | \$ 147,745 \$ 147,745 | \$ - \$ - |
| Expenditures | | | | | |
| Salaries and Benefits | \$ 1,549,967 | \$ 1,629,528 | \$ 1,629,386 | \$ 1,624,077 | \$ 1,719,486 |
| Supplies and Services | 1,904,166 | 2,005,944 | 1,974,388 | 2,019,129 | 2,019,129 |
| Non-Capital Equipment | 660 | 15,222 | 15,000 | 20,000 | 20,000 |
| Total Expenditures | \$ 3,454,793 | \$ 3,650,694 | \$ 3,618,774 | \$ 3,663,206 | \$ 3,758,615 |

| | Actual | Projected | Proposed |
|--|-----------|-----------|-----------|
| Performance Measures | FY 2010 | FY 2011 | FY 2012 |
| Percent of in-service days for Harbor Patrol Fleet (each vessel) | 87% | 87% | 80% |
| Percent of preventative maintenance tasks completed | 99% | 97% | 90% |
| Lost staff hours due to injury | 375.5 | 340.5 | 690 |
| Labor cost for vessel maintenance | \$53,300 | \$55,550 | \$70,000 |
| Labor cost of preventative maintenance tasks | \$221,250 | \$231,250 | \$250,000 |
| Labor and equipment cost for holiday and special events | \$48,411 | \$56,016 | \$45,000 |
| Hours per dock box installation | N/A | 10 | 10 |
| Routine work orders completed | 1,919 | 1,908 | 1,700 |
| Preventative maintenance work orders completed | 592 | 614 | 500 |
| Dock fingers replaced in Marina 3 | NA | NA | 10 |
| Cost per linear foot of dock fingers replaced | NA | NA | \$250 |
| | | | |

PROGRAMS & SERVICES

WATERFRONT PROGRAMS

Administrative Support and Community Relations Property Management Financial Management Parking Services Harbor Patrol Marina Management Facilities Maintenance

Facilities Design and Capital Programs



RECENT PROGRAM ACHIEVEMENTS

Completed Phase 2 of the Marina 1 Replacement Project which included replacing "O" and "P" dock fingers and adding 4 new slips to "P" dock.

Facilities Design and Capital Programs

(Program No. 8161)

Mission Statement

Plan, design and execute needed construction and repair activities for Waterfront Facilities.

Program Activities

- Plan and design construction projects for Waterfront facilities in the Harbor, Stearns Wharf, and Waterfront parking lots.
- Develop contract specifications for Waterfront facility projects.
- Manage capital improvement projects including inspection, scheduling and public notification.

Key Objectives for Fiscal Year 2012

- Complete 80% of minor capital projects under \$100,000 in FY 2012 according to the approved schedule.
- Complete 70% of minor capital projects that are constructed under \$100,000, according to the approved budget.
- Install 200' of recycled plastic bull rails on Stearns Wharf every year.
- Act as department liaison for the annual Corps of Engineers' Federal Channel Dredging to ensure the navigation channel is dredged to allow safe vessel transit in and out of the Harbor.
- Oversee design and construction of launch ramp projects funded by grants from the Department of Boating and Waterways.
- Oversee design and construction of Phase 3 of the Marina 1 Replacement Project which includes the replacement of "N" Finger in FY 2012.
- Install a solar thermal unit on Marina 2 restroom to reduce natural gas usage.

| | Actual FY 2010 | | Amended FY 2011 | | Projected FY 2011 | | Proposed FY 2012 | | Proposed FY 2013 |
|--------------------------------|-------------------|----|--------------------|----|----------------------|----|---------------------|----|---------------------|
| Authorized Positions | 2.50 | | 2.50 | | 2.50 | | 2.50 | | 2.50 |
| Hourly Employee Hours | 0 | 0 | | 0 | | 0 | | 0 | |
| Revenues | | | | | | | | | |
| Transfers In | \$ - | \$ | - | \$ | - | \$ | 23,423 | \$ | - |
| Total Revenue | \$ - | \$ | - | \$ | - | \$ | 23,423 | \$ | - |
| | | | | | | | | | |
| Expenditures | | | | | | | | | |
| Salaries and Benefits | \$ 221,725 | \$ | 221,891 | \$ | 221,891 | \$ | 217,829 | \$ | 232,581 |
| Supplies and Services | 7,262 | | 7,116 | | 6,866 | | 5,634 | | 5,634 |
| Debt Service | 968,738 | | 1,665,997 | | 1,665,997 | | 1,776,789 | | 1,849,105 |
| Non-Capital Equipment | 81 | | - | | - | | - | | - |
| Transfers Out | - | | - | | | , | 84,483 | | 84,483 |
| Total Expenditures | \$ 1,197,806 | \$ | 1,895,004 | \$ | 1,894,754 | \$ | 2,084,735 | \$ | 2,171,803 |
| Capital Revenues | \$ 41,000 | \$ | 7,745,713 | \$ | 1,300,000 | \$ | 400,000 | \$ | - |
| Capital Program | 2,805,544 | | 8,802,988 | | 2,555,000 | | 1,250,000 | | 1,035,000 |
| Addition to (Use of) Reserves | \$ (3,962,350) | \$ | (2,952,279) | \$ | (3,149,754) | \$ | (2,911,312) | \$ | (3,206,803) |

| Actual FY 2010 | Projected FY 2011 | Proposed FY 2012 |
|-------------------|----------------------|-------------------------|
| 82% | 80% | 80% |
| 87% | 70% | 70% |
| | FY 2010 82% | FY 2010 FY 2011 82% 80% |

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